



## Your Ada Developers Academy Loan explained

**Thank you for choosing Craft3!** We want to make this easy and provide you with answers to some common questions about our Ada Developers Academy Loans.

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### How do I make my scheduled loan payment?

Monthly loan payments are provided to Craft3 via an automatic withdrawal from your bank account (ACH).

### Who do I contact with general questions about my loan or repayment plan?

Questions regarding your current loan and/or repayment plan should be directed to [LoanServicing@Craft3.org](mailto:LoanServicing@Craft3.org) or 888-231-2170 ext. 115. For questions over email, we will do our best to respond within one business day.

### Can I pay more than my monthly payment amount?

Yes, you can schedule an automatic payment through our Make a Payment option by visiting [onlineaccess.craft3.org](https://onlineaccess.craft3.org) or by contacting Craft3 at [LoanServicing@Craft3.org](mailto:LoanServicing@Craft3.org) or 888-231-2170 ext. 115. If you would like to send a check, please ensure your loan number is referenced and sent to either of the addresses listed below.

Via U.S. Postal Service, send to:

Craft3  
PO Box 3914  
Seattle, WA 98124-3914

Via delivery service such as FedEx or UPS, send to:

Craft3  
42 7<sup>th</sup> Street, Suite 100  
Astoria, OR 97103

### Can I fully pay off my loan early?

Yes, please contact Craft3 at [LoanServicing@Craft3.org](mailto:LoanServicing@Craft3.org) or 888-231-2170 ext. 115 to confirm your total payoff amount and arrange payment.

### Is there a penalty for paying more than my monthly payment amount or paying off my loan early?

No, Craft3 does not charge a prepayment penalty for consumer loans.

### Will I receive regular statements for my loan that show my account balance and payments?

No. That said, you will receive a statement every January that includes all payments and credits from the prior year. If you would prefer monthly statements, please contact us.